

## General Terms & Conditions

### Grace Restaurant & Lounge GmbH, Basel

#### Confirmation of a definite reservation

After your definite written confirmation, you will receive our confirmation by E-Mail. This E-Mail contains all discussed details concerning date, time of arrival, number of guests etc.

#### Optional and non-binding reservation

Optional reservations can be accepted in exceptional cases and with a time limit of 14 days. The optional reservations are non-binding for both parties and can be disbanded with no additional fees.

#### Number of guests

Please let us know the definite number of guests at least 4 working days in prior to your event.

#### No shows

The confirmed number of guests will be charged.

#### Cancellation terms

Cancellation of a definitely confirmed event must be made in written form. The following charges will be incurred:

- **Up to 61 days before** the event > no charge
- **60 to 21 days before** the event > 50% of the full cost
- **20 to 7 days before** the event > 70% of the full cost
- **7 to 0 days before** the event > 100% of the full cost
- **During November, December and January**  
> 100% of the full cost

Full cost means the confirmed menu and drinks multiplied by the number of guests. If no menu has been chosen, we will calculate with CHF 60.00 per guest.

#### Offer and food allergies

Our offers for events up to 10 guests are published in our banquet documentation. As all our products are natural, prices may change and products may be scarce and/or subject to seasonal availability. It is therefore possible, that at any given time, certain offers may not be available or prices may change – this also applies to wine vintages. However, the price we quote on the reservation confirmation is binding. In addition to providing vegetarian and vegan options, we also take food allergies into consideration. Please let us know of any special dietary requirements as soon as possible in prior to your arrival.

#### Fees of extended opening times

There is the possibility to extend our official opening times (Mon-Thurs until 00:00 am, Fri-Sat until 2:00 am) until latest 04:00 am and with a flat rate of CHF 350. The extending needs the approval of the *Bau- und Gastgewerbeinspektorat* (Construction and Hospitality Industry Inspectorate).

#### Special services

Definite orders to third party companies, which cannot be cancelled (for example technical equipment, flowers, musicians or DJs), will be charged at the price agreed and confirmed.

#### Payment terms

You will receive a detailed invoice with all the services listed after the event. The deadline of payment is 10 days. For bigger events or customers who live abroad, we can ask for a deposit in advance. You may pay the event in cash or by debit or credit card on site.

#### Prices

All prices are in CHF and including the Swiss VAT. We reserve the right to adjust our prices.

#### Media

Advertisements and mentioning in the media (newspapers, radio, television, internet, etc) require our permission.

#### Smoking

Smoking is not allowed in all rooms of the restaurant.

#### Noise emissions

Out of consideration to our neighbours, all windows and doors (front and side entrances) have to be kept closed from 22:00 pm. After midnight please keep conversations in the outside area quiet.

#### Music

Please keep music levels to a 'sensible' volume of 84 DB and consider the neighbours when playing music after midnight. The banqueting manager is authorised to regulate the volume, particularly the bass.

#### Liability

The organiser is liable for any damage to the building or the inventory and for any losses that occur on the part of the organiser, their assistants or participants. To prevent any damage, any decorations or other objects must be approved by the restaurant. In any case the organizer must ensure that the materials of decorations conform to the fire protection laws.

#### Fireworks/Chinese lanterns

For safety reasons fireworks, table fireworks or Bengal fire is only permitted to use in the outside area. Please note that: releasing Chinese lanterns is against the fire protection laws of the Canton Basel-City.

#### To bring own food and pets

Bringing your own food is strictly forbidden. The only exceptions are edible decorations or party favours that are not consumed on our premises. Bringing pets requires our permission.

#### Lost property

All lost property will be discarded after a retention period of one month.

#### Place of jurisdiction

Basel, Canton City of Basel and Swiss law.